



March 23, 2020

Subject: COVID-19 Update

Dear Valued Partners,

In an effort to keep you informed of the ever-changing events surrounding the COVID-19 pandemic, we feel it is important to let you know that Illinois Governor J. B. Pritzker has issued a “stay at home” order effective Saturday, March 21, 2020 at 5PM until Tuesday, April 7, 2020. This means that during this time all nonessential businesses must remain closed.

The Scotsman Ice Systems corporate office in Vernon Hills, IL, will be closed during this time.

We have anticipated that this might happen and have taken steps to ensure that our employees can work remotely from home to answer calls, enter orders, provide technical support and operate all essential business functions.

Our Fairfax, SC plant is up and running at normal capacity and we have a significant level of stock. With the growing number of state and local municipality closures, we expect supply chain disruptions will inevitably occur, but we have not been affected at this time.

We are here to support you and your business during this challenging period. Feel free to reach out with any additional questions or concerns. Please stay safe and we will continue to update you as new information becomes available.

Sincerely,

A handwritten signature in black ink, appearing to read "E. Nommsen".

Erik S. Nommsen
President
Scotsman Ice Systems