

Privacy Policy:

We respect and are committed to protecting your privacy. We may collect personally identifiable information when you visit our site. We will not sell your personally identifiable information to anyone.

Security Policy:

Your payment and personal information is always safe. Our Secure Sockets Layer (SSL) software is the industry standard and among the best software available today for secure commerce transactions. It encrypts all of your personal information, including credit card number, name, and address, so that it cannot be read over the internet.

Refund Policy:

We offer a 30-day money back guarantee on most orders. Please contact customer service (650)591-8500 or sales@crscatalog.com within 30 days of receipt if you would like to return or exchange any items. Contact customer service prior to returning any items to get a RMA number (Return Merchandise Authorization). No returns will be accepted without an RMA number. All refunds will be processed as a credit to the credit card used at the time of purchase within five (5) business days upon receipt of the returned merchandise.

Shipping Policy

We do our best to make sure all orders ship within 2-3 working days. However, some items may be temporarily out of stock. Should that happen, we will notify you via email an expected lead time. If you would like to pay for expedited shipping, please contact customer service at (650)591-8500 or sales@crscatalog.com. UPS freight costs will be applied to all orders unless otherwise specified. If you would like a quote for freight charges before the order ships, please contact customer service.

PLEASE NOTE: out of state orders will not be charged sales tax. In state orders will be charged 8.25% sales tax.